



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
THURSDAY, JUNE 15, 2023
8:30 AM**

The Landing at MIA
5 Star Conference Center (South Beach Room)
7415 Corporate Center Drive, Suite H,
Miami, Florida 33126

The public may choose to view the session online via Zoom. **Registration is required:**
https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo_qKgV

AGENDA

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
 - A. February 16, 2023
 - B. April 20, 2023
3. Information – Balanced Scorecard Report
4. Information – Consumer Report Card Update
5. Information – Youth Balanced Scorecard Update
6. Recommendation as to Approval to Renew Existing Workforce Services Contractors for Program Year 2023-24
7. Recommendation as to Approval to Renew Existing Youth Services Contractors for Program Year 2023-24
8. Recommendation as to Approval of the Career Development Center at Florida Memorial University and Miami Dade College
9. Recommendation as to Approval of the Program Year 2023-24 SFWIB American Job Centers Schedule of Operation

South Florida Workforce Investment Board dba CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



Chairwoman Canales reviewed the housekeeping rules and introduced the newest member of the Performance Committee, Mr. Rene' Mantilla.

2. Approval - Performance Council Meeting Minutes – December 15, 2022

Chairwoman Canales introduced the item; Performance Council members were provided an opportunity to review the minutes prior in advance of the vote. No questions or concerns were presented; no changes required.

Motion by Mr. Clayton: Move to approve agenda item 2A – meeting minutes from December 15, 2022.

Dr. Rod seconded the motion; **item is passed without dissent.**

No further questions or concerns were presented. Item closed.

3. Informational - Balanced Score Card Report

Chairwoman Canales introduced the item; Mr. Perrin introduced and further presented the item.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2022-23, is from July 1, 2022 through January 31, 2023. To date, one of the nine American Job Centers have met the required 65% performance measure standard; none have met the minimum or maximum YTD job placement standards.

Mr. Perrin reminded the Performance Council that Performance Improvement Plans were implemented earlier in the year; CSSF staff continues to work with them to ensure their progress.

Mr. Clayton inquired about the Hialeah Center's performance relative to other locations. Mr. Perrin suggested that the center prioritizes the requirements of the refugee population; as a result, their approach differs somewhat from that of other centers. In addition, he explained that Carol City is managed by the same provider, albeit they also had to replace their Center Director as well.

Chairwoman Canales examined the performance standards of the provider in question and found that, with the exception of Northside, the majority of their other locations have improved over the past two months. Numerous other AJCs share a similar design.

Mr. Clayton clarified that the Homestead Center should include Florida City, as it also serves that area. Mr. Perrin concurred and stated that the Miami Dade College – Homestead location also serves this region.

Chairwoman Canales noted that there had not been much change with job placements. Mr. Perrin concurred and provided an update on the number of attendees that participated in the Mayor's job fair in the Homestead/Florida City area.

No further questions or concerns were presented. Item closed.

4. Informational - Consumer Report Card Update

Chairwoman Canales introduced the item; Mr. Perrin introduced and further presented the CRC performance for program year 2022-2023, dated July 1, 2022 through January 31, 2023.

The Chair noted that the average wage and ROI has increased year over year.

Mr. Mantilla inquired as to the number of candidates who graduated from each program. On page 19 of the agenda, as stated by Chairwoman Canales, 36 out of 38 participants have completed their program, and 35 have received training-related job placement.

Mr. Mantilla requested clarification on what it means for a participant to successfully complete a program, as this term may be defined differently by postsecondary education standards. Mr. Perrin advised that completing a program would entail completing the entire course.

There were no further questions or concerns regarding the item. Item closed.

5. Informational – Youth Balanced Scorecard

Ms. Canales introduced the item; Mr. Perrin further presented the youth program performance for PY 2022-2023, which is the period of July 1, 2022 through December 31, 2023.

The In-School Youth (ISY) Program surpassed the minimum enrollment requirement. The enrollment performance of the Out-of-School Youth (OSY) Program has been affected by barriers to education and employment and environmental factors, such as like a lack of training instructors/employment availability with easy entry-level access to higher wages.



Chairwoman Canales inquired as to why the region has failed to meet the exit standards for the second and fourth quarters. Mr. Perrin advised participants that they must maintain employment through the second and fourth quarters following exit; however, the individual will frequently find another employment opportunity and abandon the position they held at exit. In SY, the unemployment rate will be a touch lower because students will return to school and may not find work again until the following summer.

Mr. Mantilla wanted to know if the performance figures are typically consistent and who determines the standards. Mr. Perrin advised that standards are dictated by federal guidelines, but may be slightly higher in an effort to encourage greater performance and participation.

There were no further questions or concerns regarding the item. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 9:14am.

DRAFT



Agenda items are displayed in the order they were discussed.

2. Approval - Performance Council Meeting Minutes – February 16, 2023

Council members reviewed the minutes for commentary.

No further questions or concerns were presented. Item closed.

[Vote Skipped – No Quorum]

3. Informational - Balanced Score Card Report

Mr. Perrin introduced and further presented the item.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2022-23, is from July 1, 2022 through March 1, 2023. To date, one of the nine American Job Centers have met the required 65% performance measure standard (Hialeah Downtown); none have met the minimum or maximum YTD performance measures standards.

Mr. Perrin reminded the Performance Council that Performance Improvement Plans were implemented earlier in the year; CSSF staff continues to work with them to ensure their progress. Five out of the centers have increased performance; progress has been slow but there has been improvement.

In addition, Mr. Perrin advised that the Balance Scorecard is updated daily; providers have access to monitor performance. He also shared that staff will be re-introducing PIC meetings, which are designed to bring providers together monthly to work with them on improving performance.

Mr. Garza asked whether the responses from PIC meetings were defensive or proactive. Yian explained that most are proactive after meetings; constructive criticism can be seen defensively, but this reaction is rare.

No further questions or concerns were presented. Item closed.



4. Informational - Consumer Report Card Update

Mr. Perrin introduced and further presented the CRC performance for program year 2022-2023, dated July 1, 2022 through March 31, 2023.

Mr. Mantilla inquired about the economic benefit per placement and sought for clarification on how it is calculated. Mr. Perrin explained that it is based on the total amount spent on training and job placement.

There were no further questions or concerns regarding the item. Item closed.

5. Informational – Youth Balanced Scorecard

Mr. Perrin further presented the youth program performance for PY 2022-2023, which is the period of July 1, 2022 through March 31, 2023.

Mr. Perrin advised that the Youth Department has implemented monthly meetings with individual providers to provide guidance to providers, similar to that of the Adult Programs Department.

Mr. Mantilla inquired as to why in-school youth outperform out-of-school youth. Mr. Perrin explained that in-school youth have more structure. The out-of-school youth have a bit more freedom to choose whether or not to participate.

Dr. Rod asked about Paid Work Experience (PWE) and inquired about if there has been any changes to the enrollment process. Mr. Perrin explained that participants must qualify (via eligibility requirements), provide the necessary documentation, and be dual-enrolled in WIOA. He noted that WIOA funding is only for a certain period of time while participants work. He also advised that if any participants have questions, they can feel free to contact the center and speak with a job counselor.

There were no further questions or concerns regarding the item. Item closed.

6. Informational – WIOA Performance Strategies

Mr. Perrin introduced and further presented the item advising of newly implemented and/or improved performance tools such as the WIOA Primary Indicators of Performance Tool (IPI) and updated AJC Balanced Scorecard measures.

There were no further questions or concerns regarding the item. Item closed.



Being as there were no further questions or concerns, the meeting adjourned at 9:14am.

DRAFT



SFWIB PERFORMANCE COUNCIL

DATE: 6/15/2023

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard (BSC) measures the performance of the Workforce Development Area (WDA) 23 American Job Centers (AJC) /CareerSource center service providers. The report for Program Year (PY) 2022-23, is from July 1, 2022 through May 31, 2023. The BSC performance summary indicates two of the ten AJC/CareerSource center locations achieved the required 65 percent performance measures standard.

The attached job placement year-to-date (YTD) summary report for PY 2022-23 shows WDA 23 has a total of 4,994 job placements, which was 42.6 percent of the minimum standard and 36.2 percent of the maximum standard.

None of the ten AJC/CareerSource center locations achieved the minimum or maximum YTD job placement standard PY 2022-23.

The AJC/CareerSource center service providers will continue implementing their corrective action plans to increase and achieve the PY 2022-23 performance standards. South Florida Workforce Investment Board staff will continue to monitor and track the progress of the effectiveness of the corrective actions and program performance.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CAREER CENTER SERVICE PROVIDERS PERFORMANCE SUMMARY

Balanced Scorecard PY '22-'23 (July 1, 2022 through May 31, 2023) *

A Service Provider must meet or exceed 65% of the Balanced Scorecard Performance Measures

Service Providers	American Job Center (AJC) Locations	# of Performance Measures Standards Met	# of Performance Measures	% of Performance Measures Standards Met
Arbor E & T, LLC	Carol City AJC	11	24	45.8%
	Hialeah Downtown AJC	16	24	66.7%
	North Miami Beach AJC	13	24	54.2%
	Northside Center AJC	12	23	52.2%
The College of the Florida Keys	Florida Keys AJC's	6	18	33.3%
Miami Dade College	MDC Works	5	11	45.5%
Youth Co-Op, Inc.	Homestead AJC	12	23	52.2%
	Little Havana AJC	14	23	60.9%
	Perrine AJC	15	23	65.2%
	West Dade AJC	12	24	50.0%
LWDA		12	24	48.3%

DJPOE Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Location	Maximum Standard		Minimum Standard		Direct Job Placement Universal													Direct Job Placement by Type												Max Earned	Earned	% Earned	OE %	DJP %					
	#	%	#	%	Total			1Qrt				>1Qrt				Total Universal		WIOA Individualized																					
					1Qrt	>1Qrt	Tot	Season	Temp	Part	Full	Season	Temp	Part	Full	1Qrt	>1Qrt	Adult/DW	Job Seekers	Veterans	Ex-Offenders	RA/Homeless	TANF/CAP	SNAP															
	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt															
Carol City Center	1,320	22.0%	1,122	25.8%	221	69	290	164	68	232	0	0	22	6	44	0	0	0	1	50	1	3	0	0	0	0	0	0	0	0	0	0	0	\$155,984	\$23,800	15.3%	80.00%	20.00%	
Hialeah Downtown Center	1,518	77.5%	1,287	91.4%	1,016	160	1,176	703	148	851	0	15	5	290	0	0	0	12	310	12	3	0	0	0	0	0	0	0	0	0	0	0	\$709,957	\$95,700	13.5%	72.36%	27.64%		
North Miami Beach Center	1,650	28.2%	1,408	33.0%	367	98	465	225	91	316	0	3	3	114	0	0	0	5	120	5	13	1	0	0	0	0	0	0	0	0	0	\$778,738	\$67,300	8.6%	67.96%	32.04%			
Northside Center	1,683	19.6%	1,430	23.1%	206	124	330	119	118	237	0	2	2	77	0	0	0	6	81	6	5	0	1	0	0	0	0	0	0	0	0	\$800,205	\$31,700	4.0%	71.82%	28.18%			
Florida Keys Center	869	4.9%	737	5.8%	34	9	43	26	9	35	0	0	2	6	0	0	0	0	8	0	0	0	0	0	0	0	0	0	0	0	\$605,974	\$5,100	0.8%	81.40%	18.60%				
Homestead Center	1,529	50.8%	1,298	59.8%	655	121	776	139	89	228	446	27	1	37	2	24	0	3	511	29	4	3	0	0	0	0	0	0	0	0	\$726,847	\$154,650	21.3%	29.38%	70.62%				
Little Havana Center	1,430	45.2%	1,221	52.9%	546	100	646	299	78	377	0	17	18	197	0	5	3	11	232	19	15	2	0	0	0	0	0	0	0	0	\$670,625	\$86,550	12.9%	58.36%	41.64%				
Perrine Center	1,749	32.2%	1,485	38.0%	376	188	564	265	180	445	0	29	4	68	0	1	3	4	101	8	9	0	0	0	0	0	0	0	0	0	\$827,291	\$37,750	4.6%	78.90%	21.10%				
West Dade Center	2,046	34.4%	1,738	40.5%	591	113	704	338	104	442	0	19	16	190	0	3	0	3	225	6	26	2	0	0	0	1	1	0	0	0	\$961,738	\$97,900	10.2%	62.78%	37.22%				
Total	13,794	36.2%	11,726	42.6%	4,012	982	4,994	2,278	885	3,163	446	112	57	1023	2	33	6	45	1,638	86	78	8	1	0	3	1	7	1	7	1	0	0	0	0	\$6,237,359	\$600,450	9.6%	63.34%	36.66%
																		% of DJP	36.4%	1.9%	1.7%	0.2%	0.0%	0.0%	0.1%	0.0%	0.2%	0.0%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%				

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Regional

Performance			
	Process Quality Measures	Standard	Region
1	Training Completion Rate	75%	86.82%
2	Training Related Placements	75%	92.86%
3	Credential Attainment	75%	100.0%
4	Measurable Skills Gain	75%	88.69%
5	Training Enrollments Rate	1,023	353
6	CAP All Family Participation Rate	50%	0.35%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%
10	Short-Term Veterans EER	50%	35.85%
11	Employers Served (Employer Penetration Rate)	10,219	12,510
12	Employer Serviced with Level 1 Services	6,644	10,077
13	Jobs Openings Filled Rate	65%	5.32%
14	Referral Job Skills Match Average	80%	90.9%
Outcome Measures			
15	Employment (Obtained Employment and Direct Job Placements)	13,794	5,002
16	Employed 1st Qtr After Exit	95%	60%
17	Employed 2nd Qtr After Exit	95%	70%
18	Employed 3rd Qtr After Exit	95%	54%
19	Employed 4th Qtr After Exit	95%	52%
20	Average Days to Employment	145	107
	20a DJP Average Days to Employment	60	39
	20b Obtained Average Days to Employment	167	132
21	Employment/Job Placement Average Wage	\$14.58	\$14.97
22	Cost Per Placement	\$2,240.96	\$480.52
23	Net Economic Benefit	\$28,085.00	\$30,665.30
24	Return on the Investment	\$12.53	\$63.89

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 6/1/2023 8:27:37 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Arbor E&T, LLC

Carol City Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	91.67%
2	Training Related Placements	75%	92.86%	50.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	87.38%
5	Training Enrollments Rate	99	353	26
6	CAP All Family Participation Rate	50%	0.35%	2.93%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	14.49%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	50.39%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	50.0%
10	Short-Term Veterans EER	50%	35.85%	37.5%
11	Employers Served (Employer Penetration Rate)	979	12,510	1,337
12	Employer Serviced with Level 1 Services	638	10,077	1,158
13	Jobs Openings Filled Rate	65%	5.32%	0.41%
14	Referral Job Skills Match Average	80%	90.9%	87.61%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,320	5,002	290
16	Employed 1st Qtr After Exit	95%	60%	53%
17	Employed 2nd Qtr After Exit	95%	70%	67%
18	Employed 3rd Qtr After Exit	95%	54%	83%
19	Employed 4th Qtr After Exit	95%	52%	58%
	20 Average Days to Employment	145	107	99
	20a DJP Average Days to Employment	60	39	20
	20b Obtained Average Days to Employment	167	132	114
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$15.17
22	Cost Per Placement	\$2,235.82	\$480.52	\$632.18
23	Net Economic Benefit	\$28,091.00	\$30,665.30	\$30,921.01
24	Return on the Investment	\$12.56	\$63.89	\$48.91

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Arbor E&T, LLC

Hialeah Downtown Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	100.0%
2	Training Related Placements	75%	92.86%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	84.86%
5	Training Enrollments Rate	121	353	29
6	CAP All Family Participation Rate	50%	0.35%	2.76%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	11.54%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	79.49%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	100.0%
10	Short-Term Veterans EER	50%	35.85%	60.0%
11	Employers Served (Employer Penetration Rate)	1,122	12,510	1,445
12	Employer Serviced with Level 1 Services	726	10,077	1,132
13	Jobs Openings Filled Rate	65%	5.32%	13.81%
14	Referral Job Skills Match Average	80%	90.9%	99.14%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,518	5,002	1,176
16	Employed 1st Qtr After Exit	95%	60%	100%
17	Employed 2nd Qtr After Exit	95%	70%	67%
18	Employed 3rd Qtr After Exit	95%	54%	85%
19	Employed 4th Qtr After Exit	95%	52%	88%
	20 Average Days to Employment	145	107	103
	20a DJP Average Days to Employment	60	39	23
	20b Obtained Average Days to Employment	167	132	114
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$17.26
22	Cost Per Placement	\$2,273.59	\$480.52	\$306.71
23	Net Economic Benefit	\$28,053.00	\$30,665.30	\$35,584.73
24	Return on the Investment	\$12.34	\$63.89	\$116.02

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 6/1/2023 8:27:37 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Arbor E&T, LLC

North Miami Beach Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	83.33%
2	Training Related Placements	75%	92.86%	92.31%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	79.81%
5	Training Enrollments Rate	121	353	54
6	CAP All Family Participation Rate	50%	0.35%	0.92%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	8.5%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	65.16%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	78.57%
10	Short-Term Veterans EER	50%	35.85%	66.67%
11	Employers Served (Employer Penetration Rate)	1,221	12,510	1,583
12	Employer Serviced with Level 1 Services	792	10,077	1,422
13	Jobs Openings Filled Rate	65%	5.32%	9.84%
14	Referral Job Skills Match Average	80%	90.9%	90.87%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,650	5,002	465
16	Employed 1st Qtr After Exit	95%	60%	47%
17	Employed 2nd Qtr After Exit	95%	70%	72%
18	Employed 3rd Qtr After Exit	95%	54%	21%
19	Employed 4th Qtr After Exit	95%	52%	43%
	20 Average Days to Employment	145	107	131
	20a DJP Average Days to Employment	60	39	70
	20b Obtained Average Days to Employment	167	132	144
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$15.29
22	Cost Per Placement	\$2,279.89	\$480.52	\$547.14
23	Net Economic Benefit	\$28,088.00	\$30,665.30	\$31,250.65
24	Return on the Investment	\$12.55	\$63.89	\$57.12

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Arbor E&T, LLC

Northside Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	75.0%
2	Training Related Placements	75%	92.86%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	79.53%
5	Training Enrollments Rate	121	353	27
6	CAP All Family Participation Rate	50%	0.35%	2.33%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	10.1%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	65.87%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	ND
10	Short-Term Veterans EER	50%	35.85%	43.75%
11	Employers Served (Employer Penetration Rate)	1,243	12,510	1,748
12	Employer Serviced with Level 1 Services	814	10,077	1,523
13	Jobs Openings Filled Rate	65%	5.32%	3.63%
14	Referral Job Skills Match Average	80%	90.9%	98.45%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,683	5,002	330
16	Employed 1st Qtr After Exit	95%	60%	75%
17	Employed 2nd Qtr After Exit	95%	70%	89%
18	Employed 3rd Qtr After Exit	95%	54%	51%
19	Employed 4th Qtr After Exit	95%	52%	50%
	20 Average Days to Employment	145	107	145
	20a DJP Average Days to Employment	60	39	19
	20b Obtained Average Days to Employment	167	132	187
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$16.02
22	Cost Per Placement	\$2,226.90	\$480.52	\$488.31
23	Net Economic Benefit	\$28,099.00	\$30,665.30	\$32,825.60
24	Return on the Investment	\$12.62	\$63.89	\$67.22

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 6/1/2023 8:27:37 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

College of Florida Keys

Florida Keys Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	ND
2	Training Related Placements	75%	92.86%	ND
3	Credential Attainment	75%	100.0%	ND
4	Measurable Skills Gain	75%	88.69%	ND
5	Training Enrollments Rate	44	353	ND
6	CAP All Family Participation Rate	50%	0.35%	5.66%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	30.77%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	34.29%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	ND
10	Short-Term Veterans EER	50%	35.85%	20.0%
11	Employers Served (Employer Penetration Rate)	649	12,510	140
12	Employer Serviced with Level 1 Services	418	10,077	4
13	Jobs Openings Filled Rate	65%	5.32%	0.44%
14	Referral Job Skills Match Average	80%	90.9%	87.41%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	869	5,002	43
16	Employed 1st Qtr After Exit	95%	60%	0%
17	Employed 2nd Qtr After Exit	95%	70%	0%
18	Employed 3rd Qtr After Exit	95%	54%	0%
19	Employed 4th Qtr After Exit	95%	52%	0%
	20 Average Days to Employment	145	107	60
	20a DJP Average Days to Employment	60	39	29
	20b Obtained Average Days to Employment	167	132	67
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$19.01
22	Cost Per Placement	\$2,235.82	\$480.52	\$118.60
23	Net Economic Benefit	\$28,091.00	\$30,665.30	\$39,424.69
24	Return on the Investment	\$12.56	\$63.89	\$332.40

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 6/1/2023 8:27:37 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Miami Dade College

Miami Dade College

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	ND
2	Training Related Placements	75%	92.86%	ND
3	Credential Attainment	75%	100.0%	ND
4	Measurable Skills Gain	75%	88.69%	ND
5	Training Enrollments Rate		353	ND
6	CAP All Family Participation Rate	50%	0.35%	ND
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	ND
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	25.0%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	ND
10	Short-Term Veterans EER	50%	35.85%	ND
11	Employers Served (Employer Penetration Rate)		12,510	25
12	Employer Serviced with Level 1 Services		10,077	3
13	Jobs Openings Filled Rate	65%	5.32%	1.75%
14	Referral Job Skills Match Average	80%	90.9%	28.69%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)		5,002	8
16	Employed 1st Qtr After Exit	95%	60%	ND
17	Employed 2nd Qtr After Exit	95%	70%	ND
18	Employed 3rd Qtr After Exit	95%	54%	ND
19	Employed 4th Qtr After Exit	95%	52%	ND
	20 Average Days to Employment	145	107	22
	20a DJP Average Days to Employment	60	39	18
	20b Obtained Average Days to Employment	167	132	25
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$23.17
22	Cost Per Placement		\$480.52	ND
23	Net Economic Benefit		\$30,665.30	ND
24	Return on the Investment		\$63.89	ND

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 6/1/2023 8:27:37 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Youth Co-Op

Homestead Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	76.0%
2	Training Related Placements	75%	92.86%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	96.81%
5	Training Enrollments Rate	110	353	55
6	CAP All Family Participation Rate	50%	0.35%	3.75%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	13.38%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	81.07%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	100.0%
10	Short-Term Veterans EER	50%	35.85%	28.0%
11	Employers Served (Employer Penetration Rate)	1,133	12,510	1,426
12	Employer Serviced with Level 1 Services	737	10,077	1,356
13	Jobs Openings Filled Rate	65%	5.32%	53.64%
14	Referral Job Skills Match Average	80%	90.9%	91.26%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,529	5,002	776
16	Employed 1st Qtr After Exit	95%	60%	57%
17	Employed 2nd Qtr After Exit	95%	70%	92%
18	Employed 3rd Qtr After Exit	95%	54%	71%
19	Employed 4th Qtr After Exit	95%	52%	62%
	20 Average Days to Employment	145	107	68
	20a DJP Average Days to Employment	60	39	23
	20b Obtained Average Days to Employment	167	132	144
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$11.68
22	Cost Per Placement	\$2,223.62	\$480.52	\$564.18
23	Net Economic Benefit	\$28,103.00	\$30,665.30	\$23,736.04
24	Return on the Investment	\$12.64	\$63.89	\$42.07

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Youth Co-Op

Little Havana Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	100.0%
2	Training Related Placements	75%	92.86%	88.89%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	89.67%
5	Training Enrollments Rate	110	353	45
6	CAP All Family Participation Rate	50%	0.35%	2.56%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	13.0%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	68.77%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	100.0%
10	Short-Term Veterans EER	50%	35.85%	33.33%
11	Employers Served (Employer Penetration Rate)	1,056	12,510	1,539
12	Employer Serviced with Level 1 Services	682	10,077	838
13	Jobs Openings Filled Rate	65%	5.32%	4.88%
14	Referral Job Skills Match Average	80%	90.9%	88.89%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,430	5,002	646
16	Employed 1st Qtr After Exit	95%	60%	78%
17	Employed 2nd Qtr After Exit	95%	70%	93%
18	Employed 3rd Qtr After Exit	95%	54%	78%
19	Employed 4th Qtr After Exit	95%	52%	60%
	20 Average Days to Employment	145	107	116
	20a DJP Average Days to Employment	60	39	59
	20b Obtained Average Days to Employment	167	132	134
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$14.93
22	Cost Per Placement	\$2,270.53	\$480.52	\$431.36
23	Net Economic Benefit	\$28,056.00	\$30,665.30	\$30,618.26
24	Return on the Investment	\$12.36	\$63.89	\$70.98

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 6/1/2023 8:27:37 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Youth Co-Op

Perrine Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	78.95%
2	Training Related Placements	75%	92.86%	100.0%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	98.77%
5	Training Enrollments Rate	132	353	48
6	CAP All Family Participation Rate	50%	0.35%	4.72%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	21.72%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	69.46%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	100.0%
10	Short-Term Veterans EER	50%	35.85%	55.56%
11	Employers Served (Employer Penetration Rate)	1,298	12,510	1,311
12	Employer Serviced with Level 1 Services	847	10,077	1,072
13	Jobs Openings Filled Rate	65%	5.32%	4.25%
14	Referral Job Skills Match Average	80%	90.9%	93.04%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	1,749	5,002	564
16	Employed 1st Qtr After Exit	95%	60%	70%
17	Employed 2nd Qtr After Exit	95%	70%	44%
18	Employed 3rd Qtr After Exit	95%	54%	45%
19	Employed 4th Qtr After Exit	95%	52%	43%
	20 Average Days to Employment	145	107	141
	20a DJP Average Days to Employment	60	39	42
	20b Obtained Average Days to Employment	167	132	160
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$15.73
22	Cost Per Placement	\$2,237.30	\$480.52	\$577.00
23	Net Economic Benefit	\$28,089.00	\$30,665.30	\$32,151.59
24	Return on the Investment	\$12.55	\$63.89	\$55.72

ND = No Data

Copyright © 2012 South Florida Workforce Investment Board - All Rights Reserved.

Last Run Date: 6/1/2023 8:27:37 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2022 To 5/31/2023

Youth Co-Op

West Dade Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	75%	86.82%	95.45%
2	Training Related Placements	75%	92.86%	87.5%
3	Credential Attainment	75%	100.0%	100.0%
4	Measurable Skills Gain	75%	88.69%	95.5%
5	Training Enrollments Rate	165	353	69
6	CAP All Family Participation Rate	50%	0.35%	7.12%
7	Career Advancement Program (CAP) Entered Employment Rate (EER)	40%	12.52%	11.03%
8	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	66.02%	42.9%
9	WIOA Adult & Dislocated Worker EER	98%	84.62%	71.43%
10	Short-Term Veterans EER	50%	35.85%	14.29%
11	Employers Served (Employer Penetration Rate)	1,518	12,510	1,811
12	Employer Serviced with Level 1 Services	990	10,077	1,523
13	Jobs Openings Filled Rate	65%	5.32%	12.95%
14	Referral Job Skills Match Average	80%	90.9%	98.67%
Outcome Measures				
15	Employment (Obtained Employment and Direct Job Placements)	2,046	5,002	704
16	Employed 1st Qtr After Exit	95%	60%	67%
17	Employed 2nd Qtr After Exit	95%	70%	69%
18	Employed 3rd Qtr After Exit	95%	54%	59%
19	Employed 4th Qtr After Exit	95%	52%	67%
	20 Average Days to Employment	145	107	81
	20a DJP Average Days to Employment	60	39	38
	20b Obtained Average Days to Employment	167	132	100
21	Employment/Job Placement Average Wage	\$14.58	\$14.97	\$15.92
22	Cost Per Placement	\$2,279.89	\$480.52	\$563.91
23	Net Economic Benefit	\$28,047.00	\$30,665.30	\$32,547.19
24	Return on the Investment	\$12.30	\$63.89	\$57.72



SFWIB PERFORMANCE COUNCIL

DATE: 6/15/2023

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card (CRC) Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an “ITA Consumer Report Card”, enabling the consumer (participant) and Career Advisor the ability to monitor the success of individual programs and evaluate the economic benefit per placement by program.

The CRC performance for program year 2022-2023, dated July 1, 2022 through May 31, 2023, indicates the following:

- The SFWIB generated \$2,461,351.83 of wages into the South Florida regional economy.
- For every dollar spent on training, SFWIB obtained a return of \$4.18.
- Eighty-five percent of training services participants completed classroom training.
- Of those completing training, 82 percent have obtained employment with an average wage of \$24.04.
- Ninety-one percent of the participants were placed in a training-related occupation.
- The net economic benefit per placement is \$40,350.03.

The attached CRC table is a summary for program year 2022-2023.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2022 - 06/30/2023

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Academy, The (#3051) - Miami Campus	40	35	33	94.29 %	29	87.88 %	\$ 8,826.07	\$ 308,912.34	\$ 9,360.98	\$ 24.18	\$ 50,304.48	\$ 40,943.50	\$ 4.37
Apex Training Center - 3971	5	4	3	75.00 %	3	100.00 %	\$ 3,452.13	\$ 13,808.52	\$ 4,602.84	\$ 18.67	\$ 38,826.67	\$ 34,223.83	\$ 7.44
MDCP SCHOOLS (ALL)	6	2	1	50.00 %	-	0.00 %	\$ 559.26	\$ 1,118.52	\$ 1,118.52	\$ 16.89	\$ 35,131.20	\$ 34,012.68	\$ 30.41
Miami Dade College (Various Campuses)	1	1	-	0.00 %	-	0.00 %	\$ 2,038.54	\$ 2,038.54	-	-	-	-	-
TechLaunch Academy - Miami #2438	33	30	22	73.33 %	22	100.00 %	\$ 9,242.42	\$ 277,272.73	\$ 12,603.31	\$ 24.10	\$ 50,129.89	\$ 37,526.59	\$ 2.98
The CDL Schools LLC - Miami Campus	1	1	1	100.00 %	1	100.00 %	\$ 1,029.16	\$ 1,029.16	\$ 1,029.16	\$ 50.00	\$ 104,000.00	\$ 102,970.84	\$ 100.05
The Code Academy - Miami Campus	1	1	1	100.00 %	1	100.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 15.00	\$ 31,200.00	\$ 21,200.00	\$ 2.12
	87	74	61	82.43 %	56	91.80 %	\$ 7,950.88	\$ 588,365.14	\$ 9,645.33	\$ 24.04	\$ 49,995.36	\$ 40,350.03	\$ 4.18



SFWIB PERFORMANCE COUNCIL

DATE: 6/15/2023

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: YOUTH SERVICES BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Joint contribution for youth career pathway models**

BACKGROUND:

The Youth Balance Scorecard (BSC) measures the performance of contracted Workforce Development Area (WDA) 23 Youth Service providers on an annual basis. The Youth BSC provides detailed information regarding the program performance for Program Year (PY) 2022-2023. The report measures New Enrollments, Measurable Skills Gains, Youth Education and Employment Rate-2nd Quarter After Exit, Youth Education and Employment Rate-4th Quarter After Exit, and Credential Attainment. The time period for the Youth BSC Report is from July 1, 2022 through May 31, 2023.

The In-School Youth (ISY) Program exceeded its enrollment standard, measurable skills gain, and credential attainment standards. The Out-of-School Youth (OSY) Program enrollment performance has been impacted by barriers to education and employment and by environmental factors such as a lack of training instructors and employment availability with easy entry-level access to higher wages.

ISY Performance details are as follows:

- Enrollment Performance: Regional Standard/159; Actual Performance/312
- Measurable Skills Gains: Regional Standard/90%; Actual Performance/91%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard/90%; Actual Performance/54%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard/90%; Actual Performance/36%
- Credential Attainment: Regional Standard/90%; Actual Performance/92%

OSY Performance details are as follows:

- Enrollment Performance: Regional Standard/772; Actual Performance/555
- Measurable Skills Gains: Regional Standard/90%; Actual Performance/72%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard/90%; Actual Performance/28%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard/90%; Actual Performance/29%
- Credential Attainment: Regional Standard/90%; Actual Performance/43%

Youth service providers will continue to implement their corrective action plans as the performance numbers continue to increase. South Florida Workforce Investment Board staff will continue to monitor the progress of the corrective actions and track any increase in program performance.

FUNDING: N/A

PERFORMANCE: WIOA

ATTACHMENT

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2022 thru 5/31/2023

Regional for ISY Providers		
Measure	Standard	Region
New Enrollments	159	149
Total Enrollments	159	312
PWE Enrollments	153	54
Measurable Skills Gain	90%	91%
Credential Attainment	90%	92%
Outcome Measures		
Education and Employment Rate - 1st Qtr After Exit	90%	54%
Education and Employment Rate - 2nd Qtr After Exit	90%	53%
Education and Employment Rate - 3rd Qtr After Exit	90%	59%
Education and Employment Rate - 4th Qtr After Exit	90%	36%

Regional for OSY Providers		
Measure	Standard	Region
New Enrollments	416	344
Total Enrollments	772	555
New Enrollments (General Population)	280	344
New Enrollments (Youth Offender)	34	32
New Enrollments (Homeless Runaway Foster Care)	34	18
New Enrollments (Pregnant or Parenting)	34	27
New Enrollments (Disability)	34	6
PWE Enrollments	407	170
Measurable Skills Gain	90%	72%
Credential Attainment	90%	43%
Outcome Measures		
Employment (Obtained, Direct, & Post Secondary)		N/D
Education and Employment Rate - 1st Qtr After Exit	90%	48%
Education and Employment Rate - 2nd Qtr After Exit	90%	28%
Education and Employment Rate - 3rd Qtr After Exit	90%	44%
Education and Employment Rate - 4th Qtr After Exit	90%	29%



SFWIB PERFORMANCE COUNCIL

DATE: 6/15/2023

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: WORKFORCE SERVICES CONTRACTORS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Performance Council to recommend to the Board the approval to authorize staff to renew the existing Workforce Services contractors for program year 2023-2024, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The current Workforce Services contractors were competitively procured in May 2022 to provide Workforce Services on behalf of the South Florida Workforce Investment Board (SFWIB) for program year (PY) 2022-2023. The first year of this contract will expire on June 30, 2023, and may be renewed for two additional years pursuant to the contract terms that allows renewals contingent upon the availability of funds.

SFWIB staff recommends to the Performance Council to recommend to the Board to authorize staff to renew the existing Workforce Services Contractors: Arbor E&T, LLC dba Equus Workforce Solutions, Youth Co-Op, Inc., and the College of the Florida Keys for PY 2023-2024 for American Job Center/CareerSource center locations detailed below:

<u>Workforce Services Contractors</u>	<u>Locations</u>
Arbor E&T, LLC	Carol City center
Arbor E&T, LLC	Hialeah Downtown center
Arbor E&T, LLC	North Miami Beach center
Arbor E&T, LLC	Northside center
Youth Co-Op	Little Havana center
Youth Co-Op	Perrine center
Youth Co-Op	West Dade center
The College of the Florida Keys	Key Largo center
The College of the Florida Keys	Key West center

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB GLOBAL TALENT COMPETITIVENESS COUNCIL

DATE: 6/15/2023

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: YOUTH SERVICES CONTRACTORS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Performance Council to recommend to the Board the approval to authorize staff to renew the existing Youth Service contractors for Program Year (PY) 2023-24, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

On July 22, 2014, Congress passed the Workforce Innovation and Opportunity Act (WIOA) which included a number of improvements to ensure low income workers, youth and adults have the skills and support needed for full participation in the American workforce. The WIOA includes several significant provisions that will increase the focus on comprehensive programming for youth who face the greatest challenges. With the implementation of the WIOA on July 1, 2015, current Youth Service contractors built career pathway infrastructures in the community to better serve the needs of youth who are unemployed and basic skills deficient.

The Performance Council recommends to the Board to authorize staff to renew the existing Youth Service contractors for PY 2023-24. The current Youth Services contractors delivering year round service are as follows:

Youth Providers	Program(s)
Adults Mankind Organization	In-School and Out of School
Community Coalition	Out of School
Cuban American National Council	In-School and Out of School
Youth CO-OP	In-School and Out of School

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB PERFORMANCE COUNCIL

DATE: 6/15/2023

AGENDA ITEM NUMBER: 8

AGENDA ITEM SUBJECT: CONTRACT RENEWAL FOR CAREER DEVELOPMENT CENTERS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Board the approval to allocate an amount not to exceed \$1,350,000 in Workforce Services funds to renew contracts with Florida Memorial University and Miami-Dade College for Career Development Centers, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Maximizing collaborative partnerships**

BACKGROUND:

In accordance with the SFWIB Strategic Goal 3 (Improve Services for Individuals with Barriers) and Strategic Goal 4 (Dedicated Commitment to Youth Participation), SFWIB staff recommends to the Performance Council to continue to provide workforce services through the following workforce initiative:

- The Career Development Center (CDC) on the campus of Florida Memorial University, Inc. (FMU) assist over 1,200 current students and alumni to obtain internships and/or career opportunities. The SFWIB manages the daily operations and provides one full-time staff member, as well as, computers and the support necessary to provide meaningful career development assistance. The project cost for program year 2023-2024 will be no more than \$75,000.
- The Career Development Center (CDC) MDC Works on the campuses of Miami-Dade College assists over 129,000 current students and alumni to obtain internships and/or career opportunities. Additionally, MDC Works will provide eligibility assessment, career counseling, work readiness workshops. MDC will manage the daily operations and CSSF will provide funding for eight full-time staff members, as well as, computers and the support necessary to provide meaningful career development assistance. The program cost for program year 2023-24 will be no more than \$750,000 and training cost of \$525,000 dollars.

In following the procurement process of Miami-Dade County, Administrative Order No. 3-38, it is recommended that the SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of the SFWIB. A two-thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award Florida Memorial University an allocation not to exceed \$75,000; Miami-Dade College an allocation not to exceed \$750,000 in program cost and \$525,000 for training cost in Workforce Services dollars to operate Career Development Centers.

FUNDING: Workforce Services Funding

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB PERFORMANCE COUNCIL

DATE: 6/15/2023

AGENDA ITEM NUMBER: 9

AGENDA ITEM SUBJECT: PROGRAM YEAR 2023-2024 AMERICAN JOB CENTER SCHEDULE OF OPERATIONS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Performance Council to recommend to the Board the approval of the following American Job Centers/CareerSource centers and Affiliated Colleges CareerSource centers Schedule of Operations for program year 2023–2024, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

Pursuant to the Department of Economic Opportunity’s Grantee–Sub-grantee Agreement, the South Florida Workforce Investment Board (SFWIB) shall adopt a schedule of operations for the upcoming state fiscal year. Said schedule of operations shall include, but is not limited to, daily hours of operation of one-stop operators, and a closure schedule which adopts either the federal, state, or appropriate county holiday schedule. If the Board has an American Job Centers (AJC)/CareerSource center that is affiliated with a college or university, the education institution’s schedule may be adopted for those centers.

SFWIB staff recommends, for the approval of the Council, the daily hours of operations of 8:00 a.m. to 5:00 p.m., Monday through Friday; and the holiday schedule in accordance with the attached memorandum, for all AJC/CareerSource centers operated by One-Stop Operators (Carol City, Hialeah Downtown, Little Havana, Northside, North Miami Beach, Perrine, and West Dade).

Additionally, SFWIB staff recommends, for the approval of the Council, the daily hours of operations of 8:00 a.m. to 5:00 p.m., Monday through Friday, and the holiday schedule in accordance with the attached Schedule A for all AJC/CareerSource centers operated by Miami Dade College, and Schedule B for all AJC/CareerSource centers operated by The College of the Florida Keys (Key Largo and Key West).

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

American Job Center Calendar 2023 – 2024

DATE HOLIDAYS/RECESS PERIOD

July 4, 2023	Observance of Independence Day
September 4, 2023	Observance of Labor Day
October 9, 2023	Observance of Columbus Day
November 10, 2023	Observance of Veterans Day
November 23-24, 2023	Observance of Thanksgiving Holiday
December 25, 2023	Observance of Christmas Holiday
January 1, 2024	Observance of New Year's Day Holiday
January 15, 2024	Observance of Martin Luther King, Jr. Birthday
February 19, 2024	Observance of Presidents' Day
May 10, 2024	National Law Enforcement Appreciation Day
May 27, 2024	Observance of Memorial Day
June 19, 2024	Juneteenth Holiday
July 4, 2024	Observance of Independence Day

Miami Dade College

Academic Calendar 2023 – 2024

DATE HOLIDAYS/RECESS PERIOD

July 4, 2023	Observance of Independence Day*
September 4, 2023	Observance of Labor Day*
November 10, 2023	Observance of Veterans Day*
November 23-26, 2023	Observance of Thanksgiving Holiday*
December 18, 2023 – Jan 1, 2024	Winter Recess
January 1, 2024	Observance of New Year's Day Holiday*
January 15, 2024	Observance of Martin Luther King, Jr. Birthday*
February 19, 2024	Observance of Presidents' Day*
March 29, 2024	Spring Recess Day
May 10, 2024	National Law Enforcement Appreciation Day*
May 27, 2024	Observance of Memorial Day*
June 19, 2024	Juneteenth Holiday*
July 4, 2024	Observance of Independence Day*

***All Centers including those operated by other service providers**

The College of the Florida Keys Academic Calendar 2022 – 2023

July 5, 2023	Independence Day (College Closed)
July 7, 14, 21 & 28, 2023	Summer Schedule (College Closed)
August 4 & 11, 2023	Summer Schedule (College Closed)
September 4, 2023	Labor Day (College Closed)
November 10, 2023	Veteran's Day (College Closed)
November 22 – 26, 2023	Thanksgiving (College Closed)
December 16, 2023 - Jan 1, 2024	Winter Break (College Closed)
January 15, 2024	MLK Jr Day (College Closed)
March 18 - Mar 26, 2024	Spring Break (College Closed)
May 10, 2024	National Law Enforcement Appreciation Day (Center Closed)
May 27, 2024	Memorial Day (College Closed)
June 7, 14, 21 & 28, 2024	Summer Schedule (College Closed)
June 20, 2024	Juneteenth (Center Closed)